

MEMBER SERVICES REPRESENTATIVE

FULL-TIME POSITION – ALTONA BRANCH

Who we are

At Rosenort Credit Union, we put people first by creating a work environment based on trust, integrity, and community. With branches in Rosenort, Winkler and Altona, we are a financial institution of choice for over 5500 members throughout southern Manitoba. We are also dedicated to our employees. There's a reason our employees like to work here and we think you'll like it too.

The position

We are continuing to grow and our Altona branch is looking for a Member Services Representative to join our team!

As a key player in the member services department, you will employ your talents to make an impact on the success of our members. You will utilize your organizational, administrative, and relational skills to identify opportunities to provide deposit services to members. While exercising sound judgement by complying to internal policies and procedures and provincial legislation, you will use your communication skills to assess and solve member's needs. Excellent communication, and organizational skills are necessary as you provide exceptional service both individually and as a team.

We are seeking a cheerful and self-motivated individual with a grade 12 diploma and 1-2 years of job or an equivalent combination of experience and education. Experience with DNA or the eroWORKS banking system is preferred.

Salary and benefits

The salary is based on the qualifications of the selected candidate and will be within the credit union grading system. A comprehensive benefits package is also provided which includes:

- Insurance Package and Health Care Spending Account
- Staff banking benefits (including staff chequing account, reduced USD exchange, staff rate on MasterCard, staff loan rates)
- Entertainment Wellness Program
- Computer Lease Program
- Company-Matched Pension Plan

Interested?

Please forward your resume & cover letter for this position by **September 28, 2020**, to hr@rcu.ca

We thank all applicants for their interest, however, only those selected for an interview will be contacted.