

Attention Members:

On November 12, we were informed that one of our RCU employees, at the Winkler branch, tested positive for COVID-19. The employee's last day of work was on Saturday, November 6. They are now at home isolating during their recovery. Our thoughts and prayers are with them and we hope for a fast recovery.

RCU has and continues to take measures to ensure the health and safety of our members and employees. We and the employee are cooperating with MB Health and their contact tracing efforts. We encourage members to use online banking, mobile banking, or phone in for their day-to-day banking needs and to avoid non-essential face-to-face interactions. Over the weekend the branch was closed and cleaned. Given our continued use of recommended safeguards, including the use of plastic shields, additional cleaning measures, mandatory masks for members and employees, and physical distancing, we believe there is minimal risk to members and employees at this time.

If you are concerned about possible exposure during a visit to the Winkler branch between November 5 and November 6, or experience any symptoms of COVID-19 please contact Health Links (204.788.8200 or 1.888.315.9257) and follow their recommendations.

We will continue to monitor this situation, and provide necessary updates.

Please stay safe.